

USi Educational Services

Minimum time to maximum proficiency... That's the main objective for USi Educational Services. After all, what good is having a rapidly deployed enterprise software solution if you're behind the learning curve after implementation? Our experience has shown that successful knowledge transfer is one of the keys to optimizing a client's return on investment. Your organization's education begins during the sales process and continues throughout the life of your contract.

The Approach to Training

USi Educational Services instructors achieve a high level of application proficiency in order to conduct training, coaching, and mentoring of end-users in your organization.

USi's approach:

- Rapidly trains your power users, administrators, or end-users
- Minimizes end-user time away from the job
- Prepares end-users to do their jobs more effectively
- Provides end-users with easily accessible information and tools
- Reduces time to user proficiency

We Train the Trainers: Power Users and Administrators

We work with your existing training departments to make sure your trainers or business administrators have a detailed knowledge of workflow and a solid understanding of the application. USi-training power users receive customized instruction and course materials for training their end-users.

USi Develops an Enterprise Solution with Your Training Needs in Mind

Your USi Educational Services team is there from the beginning, working alongside USi's implementation team to ensure that your proficiency develops along with your new solution. The USi knowledge transfer model focuses on client end-user needs, process orientation, technological understanding, and product functionality awareness.

The USi Training Model

USi's training model addresses the key elements of end-user performance by providing an integrated solution.

- Education to communicate business process
- Demonstrations of the live system in class
- Exercises to gain familiarity and experience, and to receive feedback in a supportive atmosphere
- Support that includes end-user documentation